Policies

Protected Material

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Refund Policy

Please note that there is a no-refund policy for race registrations. Please contact The Manchester Road Race Committee, Inc. for more information.

Privacy Policy

No credit card information is stored by The Manchester Road Race Committee, Inc. and we at The Manchester Road Race Committee, Inc. strongly believe in privacy rights, and will not sell, distribute or otherwise abuse your personal information. We respect and are committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

Collection of Personal Information

The Personal Information we gather from you allows us to produce industry standard race results.

Use of Information

In general, Personal Information you submit to us is used by us either to respond to inquiries and requests you make, to enable us to get in contact with you, or to aid us in providing better services and products to you. We may also use your Personal Information to communicate information to you as it directly relates to the safe and successful operation of the race.

Security

The Manchester Road Race Committee, Inc. is committed to protecting the security of your Personal Information. We use a variety of industry-standard security technologies and procedures to help protect your Personal Information from unauthorized access, use or disclosure.

Even though The Manchester Road Race Committee, Inc. has taken significant steps to ensure that your Personal Information is not intercepted, accessed, used or disclosed by unauthorized persons, you should know that The Manchester Road Race Committee, Inc. cannot fully eliminate security risks associated with Personal Information.

Your payment and personal information are always safe. Our Secure Socket Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information including credit card number, name and address so that it cannot be read over the internet.

Shipping/Delivery Policy

The Registration packets will ship 2 weeks before the race. T-Shirts and books (if ordered) will ship within 3 weeks of purchase. The Manchester Road Race Committee, Inc. uses USPS for all mailing.

A handling fee is assessed on all online registrations and purchases to cover the cost of the transaction. This fee is noted in the "shopping cart" prior to purchase and included in the confirmation email sent on all transactions.

Other Sites

Our providing a link to any other website or location is for your convenience and does not signify our endorsement of such other website or location or its contents. We have no control over, do not review, and cannot be responsible for these outside websites or their content.

Contact Us

Should you have any questions, please contact us at The Manchester Road Race Committee, Inc. PO Box 211, Manchester, CT 06045, or by submitting an email via our Contact Us website page.

Email: manchesterroadrace@gmail.com